



**MIVILA
FOODS**

Serving the Food Industries since 1973

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Business Customers: PLEASE CALL OUR OFFICE. If you are currently a business customer of Mivila Foods, or you are interested in buying for your business, please contact our nearest office via phone or email mivila@mivila.com

ONLINE ORDERING TERMS: RESIDENTIAL ORDERS - Home Delivery or Curbside Pickup

Our online market is available to you 24-7! You may place your order online at any time or day. All Curbside Pickups & Deliveries are offered Monday – Friday. There are no pickups or deliveries on Saturdays or Sundays. **Online orders will be processed during our normal business office hours Monday - Friday.**

1) Orders from the website will be serviced through both our Paterson NJ and Calverton Long Island locations based on your delivery address; 2) THE TOTAL OF YOUR ORDER ON THE WEBSITE DOES NOT INCLUDE APPLICABLE STATE TAX. THE TOTAL IS SUBJECT TO SALES TAX ON APPLICABLE ITEMS, AND BOTTLE DEPOSIT OR LITTER TAX ON APPLICABLE ITEMS. A team member will contact you to provide you with the grand total of the order which will then include these additional costs ONLY IF they are applicable to your order; and 3) Fresh Produce pricing will be based on market pricing. Produce pricing will be provided for your review, PRIOR to taking telephone payment of your order. You will have the ability to remove unwanted produce items from the order at that time.

ALL ORDER PAYMENTS: *The online payment terms are set to a “cash” default – disregard this because OUR DRIVERS WILL NOT ACCEPT PAYMENT.* Once you place your order online, you will receive an emailed acknowledgment of the order. **We will call you AFTER you place your order online for payment, and to schedule the delivery / pickup time.** Accepted forms of payment for Delivery include all major credit cards (VISA, Mastercard, American Express, Discover) and debit cards. Accepted forms of payment for Pickup include cash through our enclosed office vestibule, all major credit cards (VISA, Mastercard, American Express, Discover) and debit cards.

DELIVERY INSTRUCTIONS: **Minimum order of \$250 for delivery in the service areas with a \$20 delivery fee.** Orders over \$600 qualify for free delivery. Delivery SERVICE AREAS Include: New Jersey counties – Atlantic, Bergen, Burlington, Essex, Hudson, Hunterdon, Mercer, Middlesex, Monmouth, Morris, Ocean, Passaic, Somerset, Sussex, Union, Warren. New York counties – [Bronx / Brooklyn / Queens / Staten Island], Nassau, Orange, Putnam, Rockland, Suffolk, Westchester, and southern portions of Sullivan / Ulster / Dutchess. ****If your area is not listed, IT DOES NOT MEAN YOU CAN'T ORDER! Call our office because we're constantly expanding our residential service area.**

PICKUP INSTRUCTIONS: Anyone can order via curbside pickup from either of our locations (Paterson NJ, or Calverton - Long Island NY). Currently there is no minimum order & no fees for curbside pickups. Do not come for pickup until a team member has contacted you with an assigned pickup time. You may request a certain pickup time for your order when a team member calls you for payment processing. Prior to arriving for your pickup, ensure your trunk is clear and ready to be loaded. Please arrive at your assigned pickup time. Stay in your vehicle and call our office (NJ 973-278-4148 or Long Island 631-953-6970) to notify us of your arrival. A member of our staff will bring your order to your vehicle's trunk. Please check your order after our team member has vacated your area, and call us if you have any questions.

Mivila Foods is the broad-line grocery supplier of choice for quality products, low pricing and reliable service. Our online shopping platform is only a segment of our offerings. Contact us directly for additional items via email mivila@mivila.com or phone (NJ 973-278-4148, Long Island 631-953-6970). All sales are final. If order issues are not reported directly to Mivila Foods via phone or email at mivila@mivila.com within the first 24-hours of your order receipt, the terms of the sale shall deem that your order was accepted by you as-is. Inventory subject to availability.